

MORE THAN DOOR TO DOOR

We provide accessible transport services to the community of the Hastings and Macleay Local Government Areas

With a commitment to safety, respect and service excellence. We provide Government funded and accredited individual and specialised door-to-door transport services and more.

If you are:

- over 65 years
- or Aboriginal and over 50 years

Or if you are:

- on an NDIS (National Disability Insurance Scheme) or Home Care Package and require a transport quote

We are now a Point to Point service provider and can provide transport to the general community.

**Please call and talk to us about
your transport needs**

We acknowledge the traditional custodians of this land on which we live and work, we pay our respects to Elders past & present.



WHY NOT JOIN US TODAY!

Please call our office and we can assist you with becoming a client of Linked Community Services.

CONTACT US

26 Lord Street Port Macquarie
NSW 2444

Port Macquarie/Kempsey
PH: (02) 6583 8644

Port Stephens
PH: (02) 6562 7488

Open 8am - 5pm
Monday - Friday

Deaf, hearing or speech impaired?
Contact the National Relay Service Helpdesk on **1800 555 660** or send an email to helpdesk@relayservice.com.au, for assistance in contacting us.

If you need an Interpreter please call 'Telephone the Interpreter Service' on **131 450** and an interpreter will help you book or make enquiries about our services



Providing Transport and More





EXPERIENCED FRIENDLY DRIVERS

All of our drivers are experienced and trained in the highest standard of care.

INDIVIDUALISED PRICING

Low cost and Government subsidised transport and services available.

DVA Gold Card holders travel free to medical appointments.

Carers travelling with the person they care for travel free of charge.

NEW BRAND - NEW DIRECTION

We are undergoing a name change from Hastings Macleay Community Transport and our new brand '**Linked Community Services**' is reflecting the direction we are heading in. It will be seen more and more and we are looking forward to sharing future Linked Community Services updates.

WHY STAY AT HOME?

We can get you where you need to go. When you have somewhere to be, call us to book your service.

- Library
- Hairdresser
- Individual outings
- Medical treatment
- Pathology
- Physiotherapy
- Visiting friends
- Shopping
- Hospital visits
- Podiatry
- Community Events
- Group Outings

HELPING NDIS PARTICIPANTS

We can provide

- Transport
- Coordination of Supports



ONCE YOU ARE A CLIENT

1. HOW TO BOOK

Simply call **02 6583 8644** during office hours to book your service. Please book a minimum of 2-3 days prior to your trip.

2. CONFIRMATION

You will receive a phone call the afternoon prior to your booking to confirm the time you will be picked up.

3. ON THE DAY

Your driver will provide you with a direct phone number to call when you are ready to be picked up.

4. LET US KNOW HOW WE DID

We are always looking for ways to improve our service to you. If you have any concerns or suggestions or you would like to thank one of our drivers, please give us a call. There are also feedback forms available in our vehicles, just ask one of our friendly drivers.